



MINISTRY OF FINANCE

Reset Password

For standard user

Microsoft

virtual@finance.gov.to

Enter password

Password

[Forgotten my password](#)

[Sign in with another account](#)

Sign in

1. Click on Forgotten my password
2. Enter the characters in the picture or the words in the audio then click next.

A security verification screen showing a grid of characters (X, K, W, X, V) and a text input field containing 'XKWXV'. To the right of the grid are icons for audio playback and a refresh button. Below the input field is the instruction: 'Enter the characters in the picture or the words in the audio. *'

3. Enter your mobile number

☒ Send a text to my mobile phone number

☐ Call my mobile phone number

☐ Call my office phone number

In order to protect your account, we need you to enter your complete mobile phone number (****95) below. You will then receive a text message with a verification code which can be used to reset your password.

Enter your phone number

Text

Enter your verification code

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

☒ Send a text to my mobile phone number

☐ Call my mobile phone number

☐ Call my office phone number

We've sent a text message to your phone number containing a verification code.

Enter your verification code

Next Try again Contact your administrator

Enter new password

Make sure your password includes both uppercase and lowercase letters, at least one symbol, and a number. It should be a minimum of 8 characters long.

verification step 1 ✓ > **choose a new password**

* Enter new password:

Password strength

* Confirm new password:

Finish Cancel